

Application & Membership Objectives of the Patient Participation Group (PPG)

Patient Participation Group

Thank you, for your interest in the Patient Participation Group.

The main topics covered by the group so far have been:

- Co-ordinating the practices annual survey (more recently the Friends and Family Test)
- Helping the surgery review those results and implement change
- Run patient Annual Health Fayre

Below are further points on PPG's for your information

Patient Representation Group Function is:

Patients working with the practice to:

- To meet every other month (at least 5 times each year)
- Contribute to continuous improvement of services.
- Improve communication between the practice and its patients.
- Provide practical support and help to implement change.
- Build positive relationship between the practice and its patients.

Patient Participation Group is not:

- A vehicle to resolve personal issues
- "A doctors' fan club"

However, in order to be valuable, PPGs must have the confidence to challenge the practice

What are the benefits of a Patient Participation Group?

- Patients will have a better understanding of the practice
- Patients will benefit from improved communications with practice staff
- Patients will have a forum to suggest positive ideas and voice concerns

Lastly, all PPG member's must currently be a registered patient at St Peter's Medical centre.

I hope this information is helpful to you. We look forward to seeing you at the next meeting.

If you're interested in getting involved, please completed your contact details below and we'll get in touch with an invitation to our next meeting. ***Copies of this form are available at reception.***

Please write your details clearly below. By signing the below and entering your contact details, you agree for St Peter's Medical Centre to forward your contact information to the practices 'Patient Participation Group'.

Your full name: _____

Your phone number: _____

Your email address: _____

Thank you for your time

Communications and information are always via email. Once we have your application, we will email you a copy of: the constitution, objectives and details of our meeting schedule.