

CHAPERONE POLICY

At St Peter's Medical Centre we are committed to providing a safe and comfortable environment and to putting patients at ease wherever possible.

All patients are entitled to have a chaperone (impartial observer) present during any consultation, examination or procedure.

Our clinicians will advise patients that a chaperone is necessary during any intimate examination; this is to safeguard both the clinician and you as the patient.

Where a suitable chaperone is not available, the clinician may ask you to make a new appointment and request the presence of a chaperone at the time of booking.

Staff members have received appropriate training to act as chaperones. Whilst a family member or friend may also be present at your request, they are not permitted to act as chaperones as they do not have the necessary knowledge or training required.

For more information or to request a Chaperone for an appointment, please ask at reception or speak to the clinician who is conducting your appointment.

